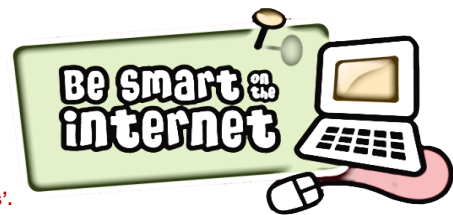


Best deals from internet providers

1. Broadband is just one component of your overall telephone bill, which includes line rental and call costs or packages
 2. Cheaper isn't necessarily better
 3. Consider what you want. Do you need unlimited data or will e.g. 10Gb download a month be enough for you?
 4. Look at aggregator websites e.g. uswitch.com or comparebroadband.co.uk but be wary of what they appear to offer
 5. All providers use the same infrastructure i.e. copper for ADSL (typically shown as 17Mbps but more like 2Mbs in Holwell) and fibre for superfast broadband (over 24Mbps)
 6. Or go to your existing provider and ask for a deal
 7. After you upgrade, make sure you get what you paid for e.g. check estimated download speeds against actuals. If not, ask why
-

Staying Safe



- Don't Store Sensitive Information in the Cloud!
- Use hard to guess passwords '90% can be cracked in seconds'.
- Passwords should be at least 8 characters long with symbols, upper case & numbers.
- Change passwords every 3 months, or if you suspect suspicious activity.
- Don't use the same password for everything, or write it down!
- Banking on line is 100% safe, as long as you log on direct through their website!
- Look for the 'PADLOCK' symbol when visiting websites, 'ensures security'.
- When using public cloud facilities 'café's, bars etc' try to avoid using bank details, passwords, and sensitive information.
- Use your wireless BT account if 'Openzone' is available.
- Encrypt your data and devices where possible, 'zip files with a password'.
- Always have anti virus /malware software on all of your devices, BT devices provide this as part of their service.
- Always make sure that your home router is secure, 'Press the WPS button' to stop passers by, or neighbours from accessing your network.
- Don't open emails if you don't recognise them 'Phishing scams'.
- Don't accept calls from someone saying you have a problem with your computer!

Setting up Fibre Broadband in your home

1. Understand what your maximum speed is
 - a. Infinity 1 and Infinity 2
 - b. Speak to BT Sales
 2. Register for the service, BT Sales or online, hub will arrive and on the day of connection, make sure your new hub is connected
 3. Plug your hub into a microfilter, or the new double sockets with built in filtering
 4. Report all faults to BT Broadband Team
 5. Location of hub, interference from devices
 6. You can use a wired connection instead
 7. One of the main issues for slow connections is due to the wireless connection with your device
-

What is 'The Cloud'?.....

.....It is the practice of using a network of remote hard drives 'servers' hosted on the Internet to store, manage, and process information, rather than on a personal computer.

- The Cloud as we know it commercially has only been around for a few years, but the general concept has been around for decades.
- Store files, pictures, music and movies....all sorts, on a hard drive 1000s of miles away!
- No need for a home PC, access anywhere there is internet.
- Most people use it on a daily basis without actually realising it...
- ...Netflix, GOOGLE Drive '15GB FREE' & GMAIL are examples of Cloud applications.
- You get a free amount of Cloud storage with your BT account.
- Set up your own Cloud – Western Digital, Seagate, BT account 'Openzone'
- Beware of information rights and deletion 'Read the small print, T&Cs'